Navigating CaneLink

A comprehensive guide to accepting your admission offer, accepting or declining financial aid, and applying for housing.

Important
To login to CaneLink you will need your username and password. If you are having trouble logging into CaneLink, please visit the CaneID Self-Service (caneid.miami.edu) page. Under ‘CaneID Assistance,’ you can reset your password. Please do not register for a new CaneID.

canelink.miami.edu

1 Student Center
Students may access the following:

- **Message Center:** View copies of email notifications, including tuition bills.
- **To Do List:** View documents or required actions that need your attention.
- **Financial Aid:** View outstanding documents, view and accept financial aid awards.
- **Bill Breakdown:** View a detailed breakdown of your tuition bill.
2 Share My Information
In order for your parent or guardian to contact the University of Miami to discuss your financial or academic information, you must first give them permission by granting proxy access.

3 Message Center
Copies of your email notifications are stored here.

4 To Do List
A list of documents or required actions that require your attention. Click on “details” to see the status of each document required.

5 Financial Aid
**View Financial Aid:** View outstanding required documents or view and accept your financial aid.

![Screenshot of CaneLink interface]

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How to view your financial aid documents and awards

1. Log in to canelink.miami.edu and select “Go to Student Center.”

2. Under the “Finances” heading, click the “View Financial Aid” link.

3. From the available Aid Years, click 2021+.
How to grant proxy access to student record information in CaneLink

You control your information. The process of creating and maintaining a proxy account is controlled by you. You must grant approval for all proxies and you can select which services proxies may access on your behalf.

1. Log in to canelink.miami.edu and select “Go to Student Center.”

2. Click on the “Share My Information” tab located on the right-hand side of the page.

3. The “Share My Information” summary page lists individuals to whom you have provided access to your student information. Here you can provide access to new proxies and modify or delete existing proxy access.
Accept the **Terms and Conditions** relating to the Federal Family Education Rights and Privacy Act (FERPA) to provide your proxy access to your student record information.

Complete the Share My Information form and select which transactions your proxy can access. You have the ability to select one, some, or all of the sharable information under “**Transaction Name**.”
Once you select “Save,” you will be notified that an email will be sent to your proxy affirming that access has been granted.

After clicking “OK,” a confirmation is posted indicating that the process was successful.

At this point in the process, you will be able to see the status of your actions on your Share My Information summary page. Notice that the status of the transaction is “Submitted” and the Contact Status for the proxy is “Unknown.” This will change once the proxy has completed and submitted all of the required information.

For information about what step the proxy must follow, refer to miami.edu/proxyguide.
How to apply for housing and submit housing prepayment

Visit the **Housing and Residential Life** website at [miami.edu/housing](http://miami.edu/housing) for specific instructions about how to apply for housing, including the $500 housing prepayment.

1. Log in to [canelink.miami.edu](http://canelink.miami.edu).

2. Click on the **On-Campus Housing Portal** link on your student home page to be directed to the Housing and Residential Life page.
3 On the **Housing and Residential Life** portal home page, click on ‘**Student Login**’ link that will direct you to the housing application process on how to apply for housing as well as your meal plan, if applicable.

4 Sign in with your UM credentials.

5 Click on ‘**Application**’.